

WHERE HUMANS WORK, ERRORS OCCUR



How can we, as an industry, limit the occurrence and risk of human errors in the operational environment?

MAYDAY offers an interactive, immersive, and innovative approach to CRM training in which HEMS crew gain a better understanding of how their mindset, behaviour, and attitude may affect others and the daily operations.

Essentially, **MAYDAY** is an active training tool that requires a facilitator to guide the participants through a scenario. This scenario simulates the real world - with all the CRM and Human Factors issues, dilemmas, and decisions the crew encounters daily. Factors which has a substantial impact on real life operations. **MAYDAY** trains the HEMS crew to address and deal with these factors. Safely and efficiently.



AEROTEAM
Training Solutions®



CALLING MAYDAY?

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MAYDAY CRM TRAINING TOOL

For Helicopter Emergency
Medical Services (HEMS)

THE KEY TO ACTIVE LEARNING

MAYDAY CRM HEMS Training is a digital, interactive classroom training tool which offers simple simulations of the complex situations that play out in the operational environment. MAYDAY employs a scenario-based training approach to promote safer and more efficient operations.

HOW CAN WE TRAIN
DECISION-MAKING,
TEAMWORK, AND
COMMUNICATION?

WE INCORPORATE
SCENARIO-BASED
LEARNING INTO THE
CLASSROOM TRAINING
ENVIRONMENT.



MAYDAY facilitates a competency-based approach to training and assessment which enhances the non-technical skills of the crew, including their ability to:

- Work together & communicate as a team
- Make decisions under pressure, but in a realistic & risk-free learning environment
- Exert leadership & improve situational awareness
- Manage threat & error by always considering **CREW SAFETY, MISSION SUCCESS & COMPLIANCE**

BENEFITS OF MAYDAY

1. Low cost per user
2. Minimal instructor preparation
3. Valuable inputs for SMS, CBTA & EBT
4. Safety surveys for continuous improvement
5. High learning retention & competence building
6. Engaging, immersive & FUN training
7. EASA, FAA & ICAO compliant
8. Utilises technical skills to train NOTECHS

Damaged survival suit

You leave it as it is. You are probably not going in the water anyway.

You get:

- 1 Crew Safety
- 1 Compliance

Lack of sleep

Walther checks in after 1 hour.

You get:

- +1 Crew Safety
- +1 Mission Success
- +1 Compliance

AED Battery uncertainty

You are ok with the battery state of charge.

You get:

- 1 Mission Success
- 1 Compliance