

WHERE HUMANS WORK, ERRORS OCCUR



How can we, as an industry, limit the occurrence and risk of human errors in the operational environment?

MAYDAY offers an interactive, immersive, and innovative approach to CRM training in which pilots and cabin crew gain a better understanding of how their mindset, behaviour, and attitude may affect others and the daily operations.

Essentially, **MAYDAY** is an active training tool that requires a facilitator to guide the participants through a scenario. This scenario simulates the real world - with all the CRM and Human Factors issues, dilemmas, and decisions the crew encounters daily. Factors which has a substantial impact on real life operations. **MAYDAY** trains the flight and cabin crew to address and deal with these factors. Safely and efficiently.



AEROTEAM
Training Solutions®



CALLING MAYDAY?

- +45 7950 8000
- www.aeroteam.dk
- info@eroteam.dk
- @AEROTEAM Training Solutions
- Cargo Centervej 64, DK-7190



MAYDAY CRM TRAINING TOOL

For Pilots & Cabin Crew

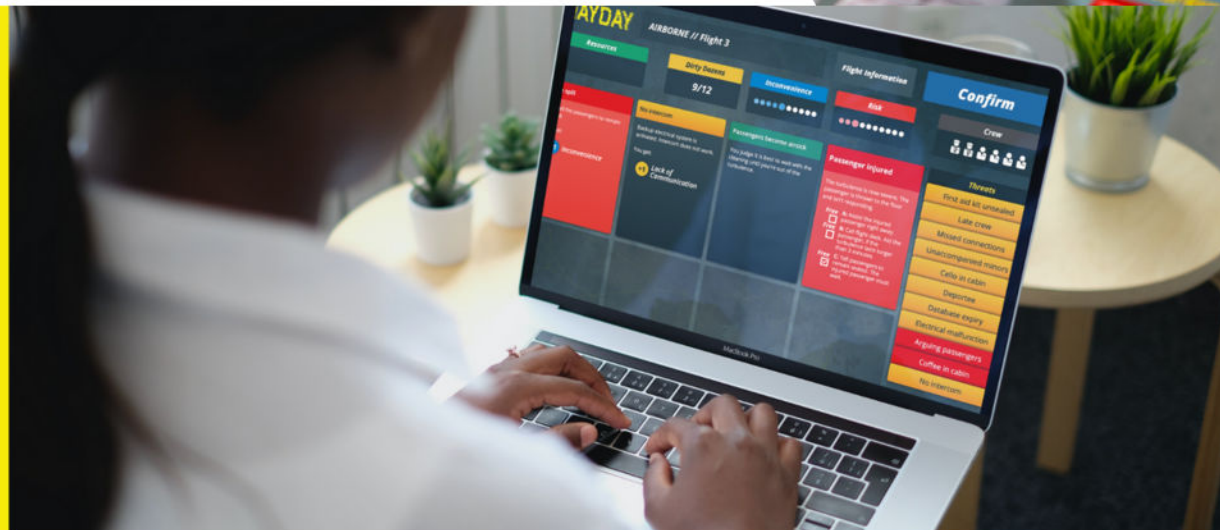
THE KEY TO ACTIVE LEARNING

MAYDAY CRM Training is a digital, interactive classroom training tool which offers simple simulations of the complex situations that play out in the operational environment. MAYDAY employs a scenario-based training approach to promote safer and more efficient operations.



HOW CAN WE TRAIN
DECISION-MAKING,
TEAMWORK, AND
COMMUNICATION?

WE INCORPORATE
SCENARIO-BASED
LEARNING INTO THE
CLASSROOM TRAINING
ENVIRONMENT.



MAYDAY facilitates a competency-based approach to training and assessment which enhances the non-technical skills of the crew, including their ability to:

- Work together & communicate as a team
- Make decisions under pressure, but in a realistic & risk-free learning environment
- Exert leadership & improve situational awareness
- Manage threat & error by always considering **INCONVENIENCE, RISK & THE DIRTY DOZEN**

BENEFITS OF MAYDAY

1. Low cost per user
2. Minimal instructor preparation
3. Valuable inputs for SMS, CBTA & EBT
4. Safety surveys for continuous improvement
5. High learning retention & competence building
6. Engaging, immersive & FUN training
7. EASA, FAA & ICAO compliant
8. Utilises technical skills to train NOTECHS