

# WHERE HUMANS WORK, ERRORS OCCUR



How can we, as an industry, limit the occurrence and risk of human errors in the operational environment?

**MAYDAY** offers an interactive, immersive, and innovative approach to safety training in which maintenance staff gain a better understanding of how their mindset, behaviour, and attitude may affect others and the daily operations.

Essentially, **MAYDAY** is an active training tool that requires a facilitator to guide the participants through a scenario. This scenario simulates the real world - with all the Human Factors issues, dilemmas, and decisions the staff encounters daily. Human Factors have a substantial impact on real life operations. **MAYDAY** trains the staff to address and deal with these factors. Safely and efficiently.



**AEROTEAM**  
Training Solutions®



## CALLING MAYDAY?

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**MAYDAY HUMAN  
FACTORS TRAINING  
TOOL**  
For Maintenance

# THE KEY TO ACTIVE LEARNING

MAYDAY Human Factors Training is a digital, interactive classroom training tool which offers simple simulations of the complex situations that play out in the operational environment. MAYDAY employs a scenario-based training approach to promote safer and more efficient operations.

HOW CAN WE TRAIN  
DECISION-MAKING,  
TEAMWORK, AND  
COMMUNICATION?

WE INCORPORATE  
SCENARIO-BASED  
LEARNING INTO THE  
CLASSROOM TRAINING  
ENVIRONMENT.



MAYDAY facilitates a competency-based approach to training and assessment which enhances the non-technical skills of the staff, including their ability to:

- Work together & communicate as a team
- Make decisions under pressure, but in a realistic & risk-free learning environment
- Exert leadership & improve situational awareness
- Manage threat & error by always considering **RISK, COST, TIME & THE DIRTY DOZEN**

## BENEFITS OF MAYDAY

1. Low cost per user
2. Minimal instructor preparation
3. Valuable inputs for SMS, CBTA & EBT
4. Safety surveys for continuous improvement
5. High learning retention & competence building
6. Engaging, immersive & FUN training
7. EASA, FAA & ICAO compliant
8. Utilises technical skills to train NOTECHS

