



AEROTEAM
Training Solutions

CABIN CREW

CRM TRAINER REFRESHER COURSE



WHAT'S IN IT FOR YOU?

EASA requires that CRM Trainers attend a CRM Refresher training course every 3 years.

AEROTEAM Training Solutions® provides a new and innovative CRM training programme which complies with current regulations.

The course revolves around new methodologies, procedures, and lessons learned. The 1-day training course further touches upon instructional techniques and CRM assessment.

The course introduces you to the MAYDAY® CRM Training Tool. A facilitated, scenario-based training approach to train and assess non-technical skills and competencies.

COURSE CONTENT

Our CRM Trainer Refresher course covers the following topics:

- EASA CRM regulatory overview
- CRMT Qualifications
- CRM principles & procedures
- Lessons learned
- New topics introduced by EASA
- Instructor techniques & styles
- Group facilitation & assessment
- New training methods
- Introduction to the MAYDAY® CRM Training Tool

You must bring a laptop or a tablet to be used for parts of the training. You will receive a certificate upon completion.

COMPLIANCE

Our CRM Trainer Refresher Course complies with the following EASA regulations:

- **EASA Part ORO.CC.115(e)**
 - AMC3 ORO.CC.115(e)(c)(1)
 - AMC3 ORO.CC.115(e)(c)(3)
 - AMC3 ORO.CC.115(e)(c)(4)

The course can be tailored to include a more practical application of CRM skills, facilitation techniques, and assessment. Please contact us to learn more.

TARGET GROUPS

The training targets CRM Trainers for cabin crew who are required to maintain or renew their qualification as a CRM Trainer.

Instructors could also benefit from incorporating CRM elements into other training programmes.

Attendees must have completed Initial CRM Train-the-trainer Training.

PRACTICAL INFORMATION



**Cargo Centervej 64
7190 Billund, Denmark
Billund International Airport**



+45 7950 8000



INFO@aeroteam.dk



www.aeroteam.dk