



**AEROTEAM**  
Training Solutions

## FLIGHT CREW

# CRM TRAINER REFRESHER COURSE



## WHAT'S IN IT FOR YOU?

EASA requires that CRM Trainers attend a CRM Refresher training course every 3 years.

AEROTEAM Training Solutions® provides a new and innovative CRM training programme which complies with current regulations.

The course revolves around new methodologies, procedures, and lessons learned. The 1-day training course further touches upon instructional techniques and CRM assessment.

The course introduces you to the MAYDAY® CRM Training Tool. A facilitated, scenario-based training approach to train and assess non-technical skills and competencies.

## COURSE CONTENT

Our CRM Trainer Refresher course includes new methodologies, procedures, and lessons learned and covers additional topics such as:

- Group facilitation skills, e.g., team dynamics, moderation & use of questions
- Course preparation, defining objectives & selecting methods to best convey knowledge, e.g., scenario-based training and group work
- Safety culture & management systems
- Analysis of CRM factors (accident/incident)
- Developments & research (CRM/Human Factors)
- TEM principles & practical implementation
- Introduction to MAYDAY® CRM Training Tool

*You must bring a laptop or a tablet to be used for parts of the training. You will receive a certificate upon completion.*

## COMPLIANCE

Our CRM Trainer Refresher Course complies with the following EASA regulations:

- **EASA Part ORO.FC.146**
  - AMC2 ORO.FC.146(c)(2)
  - AMC2 ORO.FC.146 (c)(4)

*The course can be tailored to include a more practical application of CRM skills, facilitation techniques, and assessment. Please contact us to learn more.*

## TARGET GROUPS

The training targets CRM Trainers for flight crew who are required to maintain or renew their qualification as a CRM Trainer.

Instructors could also benefit from incorporating CRM elements into other training programmes.

*Attendees must have completed Initial CRM Train-the-trainer Training.*

### PRACTICAL INFORMATION



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